

Message

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**From:** Andrae, Bill/MKE [William.Andrae@jacobs.com]  
**Sent:** 10/28/2020 3:02:41 PM  
**To:** Ullinger, Heather [Hullinger@akronohio.gov]  
**CC:** Giancarlo, Mary Beth [Giancarlo.Marybeth@epa.gov]  
**Subject:** RE: One Drive

Hi Heather – You shouldn't have to log in each time. I reauthorized you and you should receive a separate email indicating you have access. Please let me know if you still have any issues with the OneDrive.

Cheers!

Bill

**Bill Andrae** | Jacobs | Design Manager / Environmental Engineer  
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**From:** Ullinger, Heather <Hullinger@akronohio.gov>  
**Sent:** Sunday, October 18, 2020 7:21 PM  
**To:** Giancarlo, Mary Beth <giancarlo.marybeth@epa.gov>  
**Cc:** Andrae, Bill/MKE <William.Andrae@jacobs.com>  
**Subject:** [EXTERNAL] One Drive

Hello,

For one drive, do I have to log in each time? Or how is it supposed to work? I seem to have no luck with the site when I need it.

I'm looking for the 2010 Dam Safety Study.

Thanks

## That didn't work

We're sorry, but [hullinger@akronohio.gov](mailto:hullinger@akronohio.gov) can't be found in the [jacobsengineering-my.sharepoint.com](#) directory. Please try again later, while we try to automatically fix this for you.

Here are a few ideas:

- ➦ Click here to sign in with a different account to this site.  
This will sign you out of all other Office 365 services that you're signed into at this time.
- ➦ If you're using this account on another site and don't want to sign out, start your browser in Private Browsing mode for this site (show me how).

If that doesn't help, contact your support team and include these technical details:

**Correlation ID:** 5ed8d50f-60e0-6690-751b-48ed4b1d895

**Date and Time:** 10/18/2020 5:10:00 PM

**URL:** [https://jacobsengineering-my.sharepoint.com/personal/palanne\\_jschuchter\\_jacobs\\_com/Documents/Cuyahoga River Gorge Dam Project/CH2M](https://jacobsengineering-my.sharepoint.com/personal/palanne_jschuchter_jacobs_com/Documents/Cuyahoga%20River%20Gorge%20Dam%20Project/CH2M)

**Preliminary Design July 2020/Preliminary Design Review Meeting July 30, 2020** (url=18weeb=18ee=6a8Qa4dscid=c9742649-4379-4e9a-860b-b71b528d676

**User:** [hullinger@akronohio.gov](mailto:hullinger@akronohio.gov)

**Issue Type:** User not in directory.

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